

LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION
MANDATORY LANGUAGE - TIER III

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

CANYON LAKE ESTATES WATER SUPPLY (**PWS 0460017**) has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During (52) 2nd 6M2025, YR2024, we did not monitor or test for LCR and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
LCR Sample Tap 2 nd 6M2025	10 / 6 months	0	JULY 1, 2025 - DEC 31, 2025	06/01-06/30/2026
LCR Sample Tap YR2024	5 / annually	0	JUNE 1, 2024 - SEPT 30, 2024	07/09/2025

What is being done? [corrective actions]:

In order to returned to compliance we have to collect a complete set of ten (10) sample tap samples from registered sites between Jan 1, 2026 and June 30, 2026, have them analyzed then send the results to TCEQ by July 10, 2026 and those samples will be collected on (date) 06/20/2026.

We are working to correct the problem. For more information, please contact:

Water System Official: Ryan Gray

Area code + phone number: 512-332-4000

Date Delivered / Posted: 06/02/2026

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by **CANYON LAKE ESTATES WATER SUPPLY**
Public Water System Number: **TX 0460017**

Instructions for preparing the required Public Notice:

Reply to this email with completed, signed and dated copies of all documents for our review.

Public Notice delivery timelines:

The initial public notice shall be issued as soon as possible, but in no case later than 12 months following the initial violation. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice. Public notice delivery may be provided by the Consumer Confidence Report (CCR), if 12-month requirement is met.

Refer to 30 TAC §290.122 for additional information on Public Notification.